

Hello all!

Firstly, thank you so much for signing up and offering to support your local road/street. It's a testing time and it's so heartwarming to see our community galvanise in this way.

We are now starting to get requests come in, so don't worry if you've not heard anything yet you will!

Do Nows:

Please can I make sure the follow tasks have been actioned on your street/road:

- Every house on your street/road has received a [leaflet offering aid](#). (Advice pending given the latest National Update.)
- Where there are more than one volunteer per street you've set up a whatsapp group (or similar) to be able to communicate and organise you local aid.
- You have familiarised yourself with our [volunteer guidelines](#).
- Please keep encouraging [volunteers to sign up](#) with us.

Next steps:

Moving forward we hope that your own communications allow you to provide aid on a local level - hopefully street requests are easily communicated within street.

We expect to still recieve requests for aid (espically at the start now) through our channels and we will match requests to local volunteers. We see ourselves as the safety net for those who haven't had their street adopted or somehow have missed their local volunteer.

We will also be there for random and difficult queries - we might not be able to solve them but we can try to find someone who can. Please use this email for communication.

Remember that aid and offers of help is for everyone: the vulnerable, the elderly, the self-isolating and also the key workers who are keeping us a float and alive!

Our team is made up of:

Social and Comms Team: Sam, Holly and Kate

Volunteer Management: Lizzie and Jemma

Request Response: Jane and Michelle

Strategic Planning: Katie and Mim

You'll most likely chat with me (Lizzie!) or Jemma but please note there's lots of other stuff happening behind the scenes!

Together we will make a difference, YOU will make a difference!
THANK YOU!

Lizzie